



Latson's Custom Millwork, Inc.

2225 Ola Lane • Fort Worth, TX. • 76111

(817) 834-4596 • Fax (817) 834-5572

STANDARD DOOR WARRANTY

All doors sold by Latson's Custom Millwork, Inc. are guaranteed for one year from the date of shipment to be of good workmanship and free of defects that would render them unserviceable for the purpose intended. Latson's Custom Millwork will at its option repair or replace any defective door in the same condition as it was originally supplied.

Costs incurred by the builder for rehangng or repainting the door are not reimbursed by Latson's Custom Millwork.

EXTENDED FRONT DOOR WARRANTY

Front entry doors sold by Latson's Custom Millwork, Inc. in our energy-efficient package (weather-stripping and threshold) are guaranteed for a period of two years. Doors, jambs or weather-stripping packages that have been altered from the original factory specification will have the extended warranty voided.

WARRANTY REQUIREMENTS AND EXCLUSIONS

- 1) Inspect the door upon delivery. Any defects must be reported before painting or staining. Natural variations in the color or texture of wood are not to be considered defects. Floating panels are used in the manufacturing of panel doors to prolong their life. Inspect all panels before finishing and straighten as required.
- 2) Check glass for cracks or breakage. Latson's Custom Millwork, Inc. cannot be responsible for damage to glass that is not reported within 24 hours of delivery.
- 3) Doors must be installed properly in the opening. Units installed out of square will give an appearance of warpage. Warpage shall not be considered a defect unless it exceeds 1/4 inch in the plane of a stile and rail door measuring up to 3/0 x 6/8 x 1 3/4. Doors larger than 3/0 x 8/0 x 1 3/4 are not warranted against warpage. To reduce the chance of warping, Latson's Custom Millwork, Inc. recommends a thickness of 2 1/4" for doors wider than 3/0 or taller than 8/0".
- 4) To enhance the natural beauty of wood, all doors should be sanded with a fine grit sandpaper to remove any scratches or other imperfections in the door.
- 5) Doors must be finished on all six sides. Unsealed top and bottom edges allow moisture to penetrate the door and will cause warpage or delamination.
- 6) Painted doors must first be coated with an oil-based primer before finishing. Use of water-based primer will void the warranty. Doors should then be finished with two coats of oil base paint.
- 7) Stained doors should first be coated with a sanding sealer to control unfavorable reactions to chemicals found in some species of wood (particularly oak). Two coats of exterior grade polyurethane or spar varnish should be used to finish the door.
- 8) Avoid dark color finishes. Painting or staining doors a dark color may cause thermal instability, such as warping and/or cracking, and will void the product warranty.
- 9) Apply a topcoat of finish generously on glazed doors to form a bridge between wood and glass. Apply paint onto glass 1/16" to protect against moisture penetration.